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# **EXPERIENCE** The Gentrification Project

Designer - Developer - Creator

- Creating a multi-media project that is exploring the revitalization of the Belmont neighborhood in Charlotte, NC.
- Shooting and editing video interviews.
- Developing an interactive map and graphic designs. I
- Scheduled to be complete in May 2015 as part of Master's degree.

# Hogar Cotuí RD

### Project Manager

- Served as the project manager for a six member team to create a website for client which was a non-profit in the Dominican Republic.
- Spent a week at the location gathering videos, content, and photos.
- Kept the team on track, assigned tasks
- Served as the contact between the team and the Spanish-speaking
- Assisted the Lead Web Developer with coding Spanish version of website.

#### **Verizon Wireless**

#### Technical Support Coordinator & Supervisor

- Provided support for internal and external customers on voice and data services.
- Created new device trainings with hands-on components (Blackberry, Android, Etc) and trainings on new products and services based on the needs of the business.

## **Elon University**

M.A. in Interactive Media

# University of North Carolina @ Chapel Hill

B.A. in International Studies, Minor in Spanish

SKILLS

EDUCATION

HTML Premiere InDesign Prototyping CSS Photoshop UX/UI Wireframing JavaScript Illustrator Animate Responsive Design Bootstrap

## AWARDS

## Triple Impact, Elon University

- Placed in second place in competition to create a product or service for the greater good.

## Director's Award of Excellence, Verizon Wireless

- Received an award for providing outstanding customer service. I was one of the newest employees to receive the award.

Elon. NC Jan 2015 - May 2015

Cotuí, Dominican Republic & Elon, NC Oct 2015 - Feb 2015

Wilmington & Charlotte,

May 2009 - Jun 2014

Elon, NC May 2015

Chapel Hill, NC May 2009

Elon, NC 2014

Wilmington, NC 2010